

ONLINE FRAUD SOLUTION

Abstract

Various embodiments of the invention provide solutions, including systems, methods and software, for dealing with unethical uses of electronic mail, and in particular, with attempts to use email messages to facilitate online fraud. Some embodiments function to gather a set of at least one incoming email message, analyze that incoming message, categorize the message as a category, categorize the incoming email message as a fraudulent email message. Other embodiments can investigate the uniform resource locator included with the incoming email message to determine information about a server hosting the web site referenced by the uniform resource locator and pursue a response to a fraudulent attempt to collect personal information. In some cases, responses may be administrative and/or technical in nature.